

Hollywood Farm Privacy Policy

Last Updated: December 13, 2024

At Hollywood Farm, we respect your privacy and are committed to protecting any personal information you provide to us. This Privacy Policy explains how we collect, use, and safeguard the information you share with us when you contact us through hollywoodfarm.com (the Website). By using our Website and providing your information, you agree to the practices outlined in this Privacy Policy.

1. Information We Collect

When you contact Hollywood Farm via email, phone or text messaging or other communication channels, we may collect the following types of personal information:

- **Contact Information:** Name, email address, phone number, and other information you provide when submitting a query or request.
- **Message Content:** Any information you include in your messages, inquiries, or feedback.

2. How We Use Your Information

We use the information you provide to:

- Respond to your inquiries or requests.
- Improve our Website and services based on your feedback.
- Send you relevant information about Hollywood Farm (if you have requested to receive such communications).
- Prevent fraud or misuse of the Website.
- Comply with legal obligations.

3. How We Protect Your Information

We implement a variety of security measures to protect the personal information you provide when contacting us through the Website. These include encryption, secure servers, and internal procedures to safeguard against unauthorized access, alteration, or disclosure of your information.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share your information in the following circumstances:

- **Service Providers:** We may share your information with trusted third-party vendors or service providers who help us manage our Website and services (e.g., email providers, IT support). These providers are obligated to keep your information confidential and are prohibited from using it for any other purpose.
- **Legal Compliance:** We may disclose your information if required by law, regulation, or legal process (e.g., subpoenas, court orders).

5. Cookies and Tracking Technologies

Hollywood Farm may use cookies and similar technologies to collect information about your browsing activity on our Website. This helps us improve your experience, analyze website traffic, and understand how visitors interact with our content. You can control cookies through your browser settings, though some parts of the Website may not function properly if you disable them.

6. Third-Party Links

Our Website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to read their privacy policies before providing any personal information.

7. Your Choices and Rights

You have the following rights regarding your personal information:

- **Access and Correction:** You can request to view, update, or correct the personal information we have collected about you.
- **Opt-Out:** You may choose not to receive marketing communications from us by following the unsubscribe instructions in our emails or contacting us directly. We do not send marketing messages via text, but if you receive text messages from us in reply to your contact, you may opt-out of further communications by replying "stop" or "opt-out".
- **Deletion:** You may request that we delete your personal information, subject to applicable legal requirements.

To exercise any of these rights or if you have any questions or concerns about your data, please contact us using the information below.

8. Children's Privacy

Our Website is not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we learn that we have collected information from a child under the age of 13, we will take steps to delete that information as quickly as possible.

9. Changes to This Privacy Policy

Hollywood Farm reserves the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with an updated "Last Updated" date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or the information we collect, please contact us at:

Hollywood Farm

Email: orders@hollywoodfarm.com

Phone: (410) 349-8020

Address: 1701 Pleasant Plains Rd., Annapolis, MD 21409

By using HollywoodFarm.com and providing your personal information, you consent to the terms of this Privacy Policy.